



## GENERAL TERMS AND CONDITIONS FOR RENTAL 2026

**The first payment is considered as acceptance of the terms and conditions below.**

### RENTAL

The Domaine de La Jenny is open from 28 March to 26 September 2026. Between 27/06/2026 and 29/08/2026, the rental period must be at least one week: rentals are from Saturday to Saturday with an arrival from 5pm and a departure before 10am. Without prior reservation on your arrival date, only the chalets ready for rental will be offered.

Outside of those periods, a minimum of 3 nights depending on our availabilities. Arrivals are from 15.00hrs and departures before 10.00hrs. Any keys returned after 10.00hrs will result in the billing of an extra night. Arrivals must be made during the reception desk opening hours. **Any arrival entailing a delay of up to 24 hours must be advised within that period by letter or by E-mail.** Blankets, draw sheets and pillows are provided in all accommodation units. Motorhomes are not allowed in the village but can be parked on the parking area of the reception.

**\*Smoking is prohibited inside the chalets failure to do so will be charged.**

**\*Charging of electric vehicles is strictly forbidden on the sockets of the rented chalets.**

### BOOKING CONDITIONS

Without written confirmation (by E-mail or by letter), booking options have no contractual value and are cancelled without penalty on either side once the deadline agreed upon has been exceeded (refer to the "reservation agreement").

Confirmation of your booking by payment constitutes acceptance of the General Terms and Conditions of Sale, the naturist charter, and confirms that you hold valid holiday civil liability insurance (covering both the property and its contents).

Your stay reservation includes the following services, which are not optional, according to the applicable rates:

- Tourist tax (per night and per person aged 18 and over)
- End-of-stay cleaning
- Pass Animation (per day and per person)

Optional services may be added to your stay:

- Cancellation insurance, civil liability, assistance and repatriation cover, should you wish to subscribe
- All booked extras (various rentals such as bed linen, towels, bicycles, etc.)

Payment of the deposit includes:

- A deposit corresponding to 30% of the chalet rental price
- Administrative fees
- Cancellation insurance, civil liability, assistance and repatriation cover, if this option has been selected

A deposit of €1000.00 is required and must be paid upon arrival, by bank card or by a French cheque only.

Optional: Sheet rental 18€/pair - Towel rental 15€ (1 small towel, 1 large towel, 1 bathmat).

Hotel services: Optional cleaning during your stay at regular intervals: on request at the reception. Cost according to the chosen service. Breakfast (9:00 to 11:00) April to September (consult us).

Preferences indicated at the time of booking (position, orientation, chalet number, chalet type etc.) are considered and met depending on availabilities. The description of the equipment or amenities of a chalet is not contractual and may be subject to change. The dates of the stay under a booking are defined in the signed booking contract. In the event of any late arrival or premature departure, no refund will be made by the Management Company which may promptly rent the chalet. The responsibility of SAS La Jenny Vacances is limited to its rental management activities from chalets and bicycles. Ancillary sales: hire of cots, highchairs, baby baths, sheets, deckchairs, bicycles, Wi-Fi box, are firm and final and cannot in any circumstances give rise to any refund. Any modification of a reservation will be charged 50€.

In the event of a disagreement between the professional and the consumer, they shall endeavour to find an amicable solution. If no amicable agreement can be reached, the consumer may refer the matter free of charge to the consumer ombudsman to which the professional belongs, i.e. the Association of European Ombudsmen (AME CONSO), within a period of one year from the date of the written complaint sent to the professional. Referral to the consumer ombudsman must be made: either by completing the form provided for this purpose on the AME CONSO website: [www.mediationconso-ame.com](http://www.mediationconso-ame.com); or by mail addressed to AME CONSO, 11 Place Dauphine - 75001 PARIS.

You have the right to access, modify, rectify and delete data concerning you. To exercise this right, please send an email to [info@lajenny.fr](mailto:info@lajenny.fr)

### PAYMENT OF THE REMAINDER

The full price of your rental and any additional services is to be paid:

- 30 days before the start of your stay. Failure to make payment before that deadline will result in the cancellation of your booking.
- immediately for any booking made less than 30 days prior to the start of the stay.

## **MEANS OF PAYMENT**

For any booking by telephone:

- up to the 30<sup>th</sup> day prior to your stay, you can pay by bank card, cheque, bank wire transfer or holiday voucher. Holiday vouchers must be in the name of the holder or of the people accompanying the holder.
- less than 30 days prior to your stay, you must pay 100% of the amount of your stay, only by bank card or instant transfer.

For any online booking:

- only by bank card - Bank cards accepted: Visa, Eurocard, MasterCard.

Payments are to be sent to the following address: La Jenny Vacances – Domaine Résidentiel de La Jenny-33680 Le Porge-France.

**OCCUPATION / ANIMALS:** the number of people occupying the chalet, including visitors, must not exceed the number indicated in its description and validated in the rental contract. Visitors must be declared at the reception desk and pay for their entrance. Pets are allowed, in some chalets, according to agreement, up to a maximum of two pets per chalet, except for 1st and 2nd category dogs. They must be permanently held on a leash and are not allowed in the regulated areas of the beach, swimming pools, sports fields, children's club and shops. The vaccination book of dogs and cats must be up to date and presented upon request. Pets must be tattooed or microchipped. **Pets must not cause any disturbance or inconvenience to residents or adversely affect their safety.**

**INVENTORY:** given the large number of departures or arrivals at the same time, it is not possible for the Management Company to undertake the inventory of the premises rented in the presence of the tenant. Nevertheless, an inventory is systematically performed by our team between 10.00hrs and 17.00hrs between the departure and the arrival of each tenant.

Upon arrival, the tenant will have 24 hours to report any issues regarding the rented chalet to the reception. After this period, the tenant will be deemed to have accepted the condition of the property.

The deposit will be returned within 8 days. In the event of any deterioration, the costs of repairs will be for the account of the tenant and deducted, with the production of an invoice, from the refund of the deposit. Should the amount of the damage exceed that of the deposit, a registered letter enclosing the bills for repairs will be sent to the tenant concerned. The tenant will be required to settle the difference as soon as possible, failing which the Estate reserves the right to undertake the corresponding legal proceedings for collection.

We draw your attention to the fact that it is always preferable to simply report any breakage, damage, stains on chairs, mattresses or blankets for any such incident to be settled together and to avoid any later dispute.

**DEPARTURE:** cleaning upon departure is a compulsory service that must be paid for upon booking (the rate is depending on the size of the chalet). Nevertheless, and even though the cleaning service is compulsory, the tenant must on the day of departure observe the following requirements, failing which they will be billed to him:

▪ Crockery washed and put away; ▪ Furniture in their original place / only the outdoor furniture); ▪ Dustbins emptied / draw sheets thrown away; ▪ Oven/grill cleaned; ▪ Blankets, pillows and mattresses free of stains and animal hair; ▪ Any equipment broken or lost replaced (an estimate will be prepared).

Failure to comply with these requirements will result in a deduction from the refund of the deposit.

**CANCELLATION:** Any incomplete booking (down payment not made in full) or left unpaid in the delay written in the reservation agreement will automatically be cancelled. There are no options in July and August but only definitive bookings. In the event of cancellation all the sums paid (administrative costs, deposit or full payment) remain with the Management Company. In the event of cancellation for reasons incumbent upon the Estate, except for Acts of God requiring it to cancel for safety reasons, the tenant will obtain the refund of all the amounts paid.

## **CANCELLATION INSURANCE INCLUDING HOLIDAY HOME CIVIL LIABILITY**

We propose an insurance policy through Cabinet De Belem (document attached) when you make your booking.

The cost of this insurance is 3.5% of the chalet rental price, including VAT, and includes:

Cancellation insurance, third-party liability, repatriation assistance and holiday home third-party liability insurance (property and furnishings).

**We would like to draw your attention to the fact that if you do not take out this insurance, you are certifying that you are covered by a holiday home civil liability insurance policy (property and contents), which covers you for any material or immaterial damage that you may cause to the rented property during your stay.**

A certificate should be requested from your insurance company and sent to us by e-mail to: [info@lajenny.fr](mailto:info@lajenny.fr)

## **EXTRACT OF THE BYELAWS**

Tenants and their guests or people accompanying them undertake to strictly observe the naturist charter of LA JENNY, the byelaws and in particular the following points:

- Nudity is the rule in the Village and compulsory on the beach, in the swimming pool, at the archery stand, on the golf course and for bowls.
- Peace and quiet in the Estate and silence in the residential zone between 11pm and 7.00am must be observed.
- Speed limits, 20km/h are to be observed in the Village, with parking only in the authorized car parks.
- Photographs and films are strictly forbidden without the permission of people within the angle of sight.
- The Management reserves the right to confiscate the camera in the event of any infringement.
- Meetings and discussions of a religious, political or racial kind are strictly forbidden.

Failure to observe these rules, or any act, gesture, expression or attitude considered to be dubious or contrary to the naturist criteria, would result in compensation from the person concerned or in the immediate expulsion of that person. Parents are responsible for their children. Although it makes a constant effort to ensure supervision and guarding, the Estate declines any responsibility for thefts, accidents, claims and damage from the weather of which users may be the victims. Any incident would entail the civil liability of the client.